





● Draft ● Not started ● Behind ● On Track ● Overdue ● Complete → Direct Alignment ----> Indirect Alignment

TOWN OF VICTORIA PARK PLAN

COMMUNITY PILLAR 1: SOCIAL

Goal	Responsible Area	Update	Historic Completion	Current Completion
S1 Helping People Feel Safe : 100	Town of Victoria Park		27%	33% 
→ S1 Helping People Feel Safe 2023-2024 : 100%	Town of Victoria Park		39%	69% 
→ Deliver the organisational training program with a focus on fostering diversity and inclusion : 100%	People and Culture	<p>NEW Q3:</p> <p>The training is on track being delivered as per the Organisational Training Program.</p> <p>Q2:</p> <p>The training is being delivered as per the Organisational Training Program.</p>	20%	70% 
→ Implement the Public Health Plan : 100%	Community	<p>NEW Q3:</p> <p>Regular programming has been ongoing with primary focus on family and post-natal fitness, servicing over 70 mums/careers of children 10mo-4yrs every week including an information session at a local Early Parenting group, Ongoing senior health and wellbeing exercise programs and tailored walking groups delivered including a "Stay On Your Feet" presentation by Injury Matters in February.</p> <p>In March, the Town partnered with Men's Talk to deliver Mental Health First Aid training to local businesses and NFP organisations. The training was delivered to 20 successful EOI applicants. Additionally in March, slinky apples, mindful colouring and Act Belong Commit resources were provided to the community at the Town's Kiddo & Doggo Day Out event.</p> <p>Delivery of Well@Work programs this quarter included ongoing blood & plasma donations, yoga and swimming in addition to an International Women's Day event, Harmony Week celebrations, skin checks and Mental Health First Aid training in March.</p> <p>Q2:</p> <p>The Public Health & Wellbeing Strategy 2023-2028 was endorsed by Council in September and an action plan is currently being developed.</p> <p>Regular Healthy Community programming has been ongoing with primary focus on family, post-natal, and senior health and wellbeing through ongoing exercise programs and tailored walking groups. Additional activities delivered in this period included Mental Health Week events such as pop-up activations, yoga, Accidental Counsellor, Discovering Resilience screening and delivering kindness discs and Act Belong Commit resources within the community. Additionally, blender bike, spin-art, slinky apples and mobile bike mechanic pop-up stalls at Explore Etwell Street, Vic Park Health Expo, Summer Street Party and John MacMillan summer conversation events.</p> <p>Delivery of Well@Work programs including multiple Bike Month events, blood & plasma donations, yoga, Mental Health Week events, staff massages, Pride Month events, and a 6-week 15 Minute Challenge.</p>	27%	75% 

Goal	Responsible Area	Update	Historic Completion	Current Completion
→ Deliver a pest control and preventative mosquito borne disease program targeting areas of future population growth : 100%	Development Services	<p>Q3: New EHO commenced on 29 January 2024 - with immense experience in mosquito management. She will be forwarding this project in the next few weeks.</p> <p>Q2: We have employed a new EHO who is keenly interested in mosquito control. She will be heading this project in the new year.</p>	50%	60%
→ Implement the Safer Neighbourhoods Plan : 100%	Community	<p>NEW</p> <p>Q3: Forty-nine (49) CCTV applications have been approved, granting \$30,930 in rebates. The community has spent \$110,516 on CCTV. Sixty-five (65) Security Incentive Scheme applications have been approved, \$23,107 in rebates has been provided. The community has spent \$154,130 to secure their homes. Fifteen (15) Street Meet n Greet events have also been approved providing \$4,744 in rebates. The CCTV Partnership Program 12-month follow-up survey for the financial years 2021-22 & 2022-23 has been completed. The program received overwhelmingly positive feedback from participants; stating that their CCTV systems have improved their safety and security.</p> <p>John Macmillan Park remained the primary location of focus for the Town's contracted community outreach service, however they were also directed to visit other identified hotspots within the Town. In February, the Town held a Coffee with a Ranger event in collaboration with the Rangers to highlight the role of Rangers and promote the Who to Call campaign. All participants knowledge of the Rangers role increased and were appreciative of the event. The Town plans to roll out more small community safety orientated events.</p> <p>The Town will be engaging Youth Fusion's Mobile Youth Hub (MYHub) to operate in John Macmillan Park every Thursday afternoon for one term. MyHub is a drop-in style youth space staffed by two youth workers to engage at-risk young people and increase their recreational activities. Council also approved a fee waiver for the booking of John Macmillan Park for a period of 24 months to encourage further activation of the space.</p> <p>The Town continues to actively work with a variety of stakeholders including WA Police and the Department of Communities to collaboratively address community safety challenges. Qualified organisations have been contacted to express their interest in providing online safety presentations for schools as a part of the Town's Youth Online Safety Project.</p> <p>Q2: The Safer Neighbourhoods Funding Programs are open for applications. Thirty-one (31) CCTV applications have been approved, granting \$21,070 in rebates. The community has spent \$75,226 on CCTV. Thirty-nine (39) Security Incentive Scheme applications have been approved, \$13,347 in rebates has been provided. The community has spent \$88,766 to secure their homes. The Street Meet n Greet program has provided rebates for many street Christmas parties throughout the Town. These gatherings allow neighbours to increase their social connections and enhance their sense of safety. Five (5) applications have been processed, with fourteen (14) still to host their events.</p> <p>The Town's Outreach Service Rooforce went into voluntary administration during this quarter. The Town was able to secure the services of i24s to continue the contract for outreach services. Some outreach staff from Rooforce have moved across to i24s and were able to provide continuity in service. i24s patrols 3-4 times per week in four-hour shifts, with a predominate focus on the John Macmillan precinct.</p> <p>In December, the Town delivered the John Macmillan Summer Conversation event. East Victoria Park community members were invited to speak with Town staff, WA Police, the Department of Communities and i24s about the ongoing collaborative approach being taken to improve safety in the precinct.</p> <p>Regular discussions with Police and community concerns, highlighted hotspots within the Town. The Town has supported WA Police in their targeted responses to areas, through actions such as letter drops, informing residents on actions they can take to reduce their risk of crime.</p> <p>Investigation into the safety priorities of the Town's local schools highlighted the need for online safety education. The Town will seek an appropriate education provider to provide online safety talks to schools in the new year.</p>	27%	75%
→ Implement the Public Lighting Plan and source grants for areas identified as having poor lighting : 100%	Strategic Waste, Environmental & Asset Management	<p>NEW</p> <p>Q3: Lighting audit yet to be commissioned.</p> <p>Q2: RFQ prepared and top 20 Streets identified for detailed lighting audits based on crime statistics. MCA exercise developed to prioritise streets for future funding and budgeting.</p>	0%	25%
S2 - Collaborating to ensure everyone has a place to call home : 100%	Town of Victoria Park		26%	37%
→ S2 - Collaborating to ensure everyone has a place to call home 2023-2024 : 100% : 100%	Town of Victoria Park		28%	83%




Goal	Responsible Area	Update	Historic Completion	Current Completion
→ Deliver the Vic Park Planning Program including review of the Local Planning Scheme : 100%	Place Planning	<p>NEW</p> <p>Q3:</p> <ul style="list-style-type: none"> LPS2 endorsed by Council at 20 Feb 2024 OCM AHPSP progressing to stage 3 - approval to endorse draft PSP Oats Street PSP progressing to endorsement of preferred growth scenario to inform preparation of PSP Technology Park PSP liaison with DevWA continuing LPP review program progressing including revocation of old LPPs (10, 11 and 20) and reviews of LPP23 - Parking and LPP 39 Tree retention underway <p>Q2:</p> <p>Local Planning Scheme and Policies sub-program</p> <ul style="list-style-type: none"> LPS2 report to council for adoption at 12 December 2023 OCM. Council decision to defer. Workshop with Council scheduled for 30 January 2024. Report anticipated to be returned to Council at the February or March 2024 OCM. 3x Local Planning Policies reviews completed. Report prepared for February OCM recommending rescinding LPP10, LPP11 and LPP LPP23 - Parking review initiated. <p>Precinct Planning sub-program</p> <ul style="list-style-type: none"> Albany Highway Precinct Structure Plan - progressed to Stage 2 - exploring development scenarios and testing validity. Oats Street Precinct Structure Plan - progressed to Stage 2B - using preferred growth scenario to develop draft Precinct Structure Plan. 	30%	75%
→ Deliver the Homelessness Action Plan : 100%	Community	<p>NEW</p> <p>Q3:</p> <p>The Town's Homelessness Implementation plan is now accessible to the public through our website. The 'Learn about Homelessness' and 'Community Outreach Service' pages on the Town's website has been updated to educate the community about homelessness and highlight the roles of Local, State and Federal Government. Requests for quotation have been sent out to suitable consultants for the Town's Affordable Housing Consultancy Project.</p> <p>There has been an increase in reports of homelessness throughout the Town; 22 reported cases in the month of February. The Town is working internally across business units to identify and support individuals who are rough sleeping within the Town. The Town continues to engage with the Department of Communities Office of Homelessness and other Local Government Authorities to provide holistic and supportive responses that work within the overall homelessness response throughout Perth.</p> <p>The Town actively participates in the DOC's Homelessness Working Group and the Local Government Homelessness Working Group. The Town is also a member of the Inner-City Homelessness Working Group, Shelter WA, and attended the Western Australian Alliance to end Homelessness (WAAEH) sector improvement workshop. The Town will also be attending the commissioning consultation of the Homelessness Engagement Assessment Response Team (HEART) outreach services in the Perth Metropolitan area.</p> <p>Q2:</p> <p>The Homelessness Management Practice 113.1 was endorsed by SMT. Changes were made to increase readability, define and determine land types, involve the Town's outreach service and Department of Communities where necessary, and to add sections for left belongings on private property and staff engagement with rough sleepers. This review ensured that the Town continues to address situations of homelessness in a humanistic and respectful manner.</p> <p>The Community Development Team and Place Planning Team are continuing to work on an Affordable Housing Consultancy Project. The Project will investigate affordable housing options within the Town and provide recommendations for the Town.</p> <p>The Town continues to work closely with the Department of Communities Office of Homelessness to ensure that individuals experiencing homelessness within the Town are connected to appropriate services. The Town's outreach service i24s, assists in identifying emerging trends and provides appropriate support to those experiencing homelessness and other challenges.</p>	27%	75%
S3 - Facilitating an inclusive community that celebrates diversity : 100%	Town of Victoria Park		27%	36%
→ S3 - Facilitating an inclusive community that celebrates diversity 2023-2024 : 100% : 100%	Town of Victoria Park		35%	80%
→ Complete and implement the Diversity Action Plan to meet organisational targets. : 100%	People and Culture	<p>Q3:</p> <p>EEO Management Plan complete and approved by C-Suite and SMT in Nov 2023</p> <p>Q2:</p> <p>The Diversity Action Plan is currently under development for delivery to C Suite by December 2023</p>	10%	95%
→ Deliver the community funding program : 100%	Community	<p>NEW</p> <p>Q3:</p> <p>Operating Subsidies have been determined by Council in Feb 2024. Preparations continue for promotion of 2024/25 CF Program. Administration of acquittals is ongoing.</p> <p>Q2:</p> <p>Round 2 of the Community Funding Program closed 29 November 2023, with recommendations for consideration across Sports and Sports Equipment to be presented to Council in February 2024. All other categories of Community Grants were expended in Round 1.</p> <p>Recommendations regarding Operating Subsidy applications will be provided to Council in February 2024.</p>	90%	90%

Goal	Responsible Area	Update	Historic Completion	Current Completion
→ Deliver the Youth Action Plan : 100%	Community	<p>NEW Q3:</p> <p>Actions from the Youth Action Plan items for 2023/24 have been delivered to 84% and are on track to being delivered to 100% by EOFY. Vic Park Young Leaders (VPYL) meet every three weeks and provide input and co-design on all initiatives related to the YAP. School Focus Sessions at UFCC have been hosted twice with young people providing input on YAP initiatives. Youth-focused e-newsletter launched in January and will be sent out monthly. Advocacy & Arts program for semester 1 of 2024 launched and underway with positive feedback and uptake so far. VPYL actively using their Instagram page 'Vic Park Vibe' to create community and promote events. Youth Safety project grant money received and on track for delivery in April/May. Neon Youth Festival planning underway and on track for event in April. Student and Youth Discounts initiative launched on the Town's website and social media.</p> <p>Q2:</p> <p>Actions from the Youth Action plan have been delivered: Vic Park Young Leaders (VPYL) recruitment complete and 8 additional members joined the group, Advocacy & Arts program complete, evaluated, and next semester planned, Student Work Placement processes streamlined and two students placed, Mental Health Week activities completed and evaluated, Youth Careers Days delivered and evaluated, social media training provided to VPYL, Youth Safety project grant submitted to LDAG, Neon Youth Festival MOU signed with City of South Perth. Event to be hosted in the Town in April 2024.</p>	25%	84%
→ Monitor delivery of the Community Benefits Strategy : 100%	Community	<p>NEW Q3:</p> <p>West Coast Eagles and Waalitj Foundation have continued to implement the CBS with this update. Notable highlights are outlined within the 3 month report (Jan - Mar 2024) by the respective organisations.</p> <p>NEW WCE quarterly update</p>	28%	75%
→ Deliver review of the Community Benefits Strategy : 50%	Community	<p>NEW Q3:</p> <p>Initial engagement session of project partners has occurred which has helped to populate the draft Project Charter. Negotiations occurring with WCE and Waalitj regarding preferred and agreed evaluation approach.</p> <p>Q2:</p> <p>Project to occur fully across the 2024 calendar year, enabling time to plan and scope, engage, evaluate, and then determine future direction for the Community Benefits Strategy (CBS), with a view of having CBS 2.0 in place from Jan 2025. This timeline allows a continuation of the CBS 1.0 from its anticipated closure in Dec 2024. Project scoping to occur in Q3 of 2023/24 FY with Evaluation of results likely in Q4 of 2023/24.</p>	56%	55%
→ Deliver review of the Youth Action Plan : 100%	Community	<p>NEW Q3:</p> <p>A minor review of the Youth Action Plan has been completed pending CCP sign off, with minor adjustments to actions for 2024/25. A detailed review of the Youth Action Plan for 2025-2028, including the engagement of an external consultant to deliver community consultation, is scheduled and budgeted for 24/25 FY.</p> <p>Q2:</p> <p>A minor review of the Youth Action Plan is scheduled to take place beginning in Q3 2024, with completion scheduled by June 2024. A more detailed review of the Youth Action Plan is scheduled and budgeted for FY 24/25.</p>	25%	95%
→ Deliver the Innovate Reconciliation Action Plan : 20%	Community	<p>NEW Q3:</p> <p>The Town's new Innovate Reconciliation Action Plan (RAP) was adopted by Council in December 2023. This quarter, the key progress highlights of the Reconciliation Action Plan include a Launch event held for the Innovate Reconciliation Action Plan on 22 March 2024. As part of the RAP launch a video of community voices was produced to showcase what reconciliation means to them and why having a RAP is important. Connections continue to be made with community groups to plan for National Reconciliation Week and NAIDOC Week. Meetings held with service areas to discuss implementation of actions within the RAP. The Mindeera Advisory group met on 6 March and continue to be consulted regarding relevant Town projects and initiatives.</p> <p>Slider progress aim: 20% by June 2024, increasing accordingly to 80% by December 2025 (stretch goal 100% by December 2025).</p> <p>Q2:</p> <p>Innovate Reconciliation Action Plan (RAP) endorsed by Council 12 December 2023. The endorsed Innovate RAP document is being sent to Reconciliation Australia for final endorsement once it has been graphically designed.</p> <p>The new Reconciliation Officer commenced in Q2, and has been busy engaging with internal and external stakeholders, as well as developing an Implementation Plan for delivering on RAP outcomes. Several actions from the Implementation plan are now in progress.</p>	50%	75%

Goal	Responsible Area	Update	Historic Completion	Current Completion
→ Deliver the Access and Inclusion Plan : 100%	Community	<p>NEW</p> <p>Q3:</p> <p>We are continuing to engage with relevant stakeholders to advance AIP deliverables.</p> <p>Access and Inclusion Advisory Group continues to support and advise project management and internal stakeholders on inclusive design and planning elements; the next meeting is on 27 March 2024.</p> <p>Potential to collaborate with DCA (Diversity Council of Australia) for internal staff training.</p> <p>Continued discussions with relevant Town officers to explore adding a sensory room in the Admin building.</p> <p>Collaboration with internal stakeholders and all staff members to produce a Harmony Week Game Book and Orange T-Shirts for Harmony Week. We are also engaging with community groups to support inclusive events for Harmony Week.</p> <p>We are also connecting more with community organisations to build a contact list for the Town.</p> <p>Q2:</p> <p>Continuing to engage with relevant stakeholders to advance AIP deliverables.</p> <p>Access and Inclusion Advisory Group continues to support and advise project management and internal stakeholders on inclusive design and planning elements, the last meeting was held 13 December 2023. Potential to collaborate with City of Perth Access and Inclusion Advisory Group to support inclusive solutions for causeway bridge.</p> <p>Continued discussions with relevant Town officers to explore adding a sensory room in the Admin building.</p> <p>Collaboration with community groups to support inclusive events for Seniors Week (November 2023) and International Day of People with Disability (December 2023).</p> <p>A Collaborative Action Plan focused on improving engagement of multicultural communities across the South East Corridor Council Alliance (SECCA) - Community portfolio, is currently being desktop published after being endorsed by the respective CEO / Mayor group.</p>	25%	75%
→ Develop a social impact approach : 100%	Community	<p>NEW</p> <p>Q3:</p> <p>Guiding Principles, a Framework, Ecosystem and Process have been developed. Process support documents have been drafted and will be shared with the CD team in April to commence a co-design process for refining these documents and ensuring they are fit for purpose.</p> <p>Q2:</p> <p>Solid progress is being made regarding development of Guiding Principles, Framework and Process as part of the Town's Social Impact Approach. Peppercorn Lease investigations progressing well with interviews and data collection complete, and draft Info Graphics created. Operating Subsidy recipients continue to provide very good reports, demonstrating output and outcome achievements from Town support. Parental Leave cover Social Impact Specialist commenced with the Town in Jan 2024.</p>	50%	75%
S4 - Improving access to arts, history, culture and education : 100%	Town of Victoria Park		30%	37%
→ S4 - Improving access to arts, history, culture and education 2023-2024 : 100% : 100%	Town of Victoria Park		55%	84%
→ Progress opportunities throughout the Town's service areas for young people to gain job ready work experience : 100%	People and Culture	<p>NEW</p> <p>Q3:</p> <p>Continue to offer work placements and development of EVP will continue to enhance and advertise opportunities for young people to gain job ready experience.</p> <p>Q2:</p> <p>Implemented a new online process to streamline and encourage work placements</p>	18%	69%
→ Deliver the Arts and Culture Plan : 100%	Community	<p>NEW</p> <p>Q3:</p> <p>Working with community groups to deliver Arts Season.</p> <ul style="list-style-type: none"> Two Arts Grants have been awarded. Work is underway for the 2025 Art Grants. Round opening soon. 9 more planter boxes in progress in Archer Street Carlisle. Artist in residence currently in progress at Curtin Uni. Focus on indigenous art exhibition at the Vic Park Centre for the Arts for Arts Season. Opening night planned 19 April. <p>Q2:</p> <p>Bi-monthly meetings, newsletters and online database of the Vic Park Creatives have been ongoing. Renee Parnell will be the Curtin Uni Artist In Residence in Feb 2024. Art Season program is progressing well. Art Grants also progressing well. Pop up performers have been around Town during the lead up to Christmas. Fringe element included in the February 2024 Soiree Twilight event. Investigation progressing for a new and innovative arts and cultural offering in the next financial year.</p>	90%	85%

Goal	Responsible Area	Update	Historic Completion	Current Completion
→ Deliver review of policies for Library Services in line with the Policy Review Schedule : 100%	Community	<p>NEW Q3:</p> <p>Policy 111 Commemorative Recognition was reviewed in line with Policy Review schedule, and presented to Council in Q3. Council has requested revisions to the policy which will occur across Q4.</p> <p>Q2:</p> <p>100% of Policy 111 Commemorative Recognition was reviewed in line with Policy Review schedule.</p>	92%	92%
→ Deliver the Local History Digitisation Strategy : 100%	Community	<p>NEW Q3</p> <p>Goals to progress procedure development for digitisation of materials were not met due to officer commitments to additional Town collaboration initiatives such as work on research for Ed Millan, Elizabeth Bailey, Commemorative Recognition research for Council, Anzac Day preparations, and three Local History workshops for community.</p> <p>67 photos were digitised and added to social media.</p> <p>Development procedures to digitise photographs remains at 50% completed.</p> <p>NEW Q2</p> <p>Development on how to digitise newspaper is 100% completed</p> <p>Development on how to digitise photographs is 50% completed</p>	54%	70%
→ Deliver the Literacy and Lifelong Learning Strategy : 100%	Community	<p>NEW Q3:</p> <p>100% target achieved - all planned programs and outreach presentations were delivered, and all collection development turnover was completed</p> <ul style="list-style-type: none"> · 95 Literacy and Learning programs delivered · 6 internal partnerships to deliver literacy programs · 4 Outreach presentations · 30 Community Led programs <p>100% of new stock purchased and received were process and made available to the community for use</p> <p>Q2:</p> <p>100% target achieved - all planned programs and outreach presentations were delivered, and all collection development turnover was completed</p> <ul style="list-style-type: none"> · 120 Literacy and Learning programs delivered · 32 internal partnerships to deliver literacy programs · 31 Outreach presentations <p>100% of new stock purchased and received were process and made available to the community for use</p>	29%	75%

COMMUNITY PILLAR 2: ECONOMIC

Goal	Responsible Area	Update	Historic Completion	Current Completion
EC1 - Facilitating a strong local economy : 100%	Town of Victoria Park		25%	34% 
→ EC1 - Facilitating a strong local economy 2023-2024 : 100% : 100%	Town of Victoria Park		26%	71% 
→ Deliver the Economic Development Program : 100%	Place Planning	<p>NEW Q3:</p> <p>Business Communications Sub-program</p> <ol style="list-style-type: none"> 1. January, February and March newsletters 2. Update of Business Directory from ABR <p>Business Events and Training Sub-program</p> <ol style="list-style-type: none"> 1. Planning for Business Breakfast 2. Signed contract and began planning marketing for Curtin Ignition 2024 <p>Business Grants Sub-program</p> <ol style="list-style-type: none"> 1. 2023-24 Business Grants open and closed 2. Applications assessed <p>Destination Marketing Sub-program</p> <ol style="list-style-type: none"> 1. 'So Perth' Destination Marketing Campaign: January; February; March campaigns. 2. Lunar New Year Campaign 3. Vic Park Lager Campaign <p>Place Activation and Performance Sub-program</p> <ol style="list-style-type: none"> 1. 2023-24 Delivery of Pop-up Performance Program finished in March <p>Friendly Approvals Sub-program</p> <ol style="list-style-type: none"> 1. One reform under SBDC Friendly Approvals Program <p>Invest Vic Park Sub-program</p> <ol style="list-style-type: none"> 1. Planning for advocacy campaign for 2023-24. <p>Q2:</p> <p>Business Communications Sub-program</p> <ol style="list-style-type: none"> 1. October, November and December newsletters 2. Update of Business Directory from ABR 3. Select consultant and plan delivery for Business Perception Survey <p>Business Events and Training Sub-program</p> <ol style="list-style-type: none"> 1. Two delegates attended Curtin Ignition program 2. Delivered the 2023 Vic Park Business Awards and Gala <p>Business Grants Sub-program</p> <ol style="list-style-type: none"> 1. Management Practice and Policy updated 2. Acquitted business grants for 2022-23 3. Planning for 2023-24 launch <p>Destination Marketing Sub-program</p> <ol style="list-style-type: none"> 1. Planning for Destination Perth Inner City Group campaign. Workshops to develop narrative and branding. Development of blogs and content. 2. 'So Perth' Destination Marketing Campaign: November campaign; December campaign. <p>Place Activation and Performance Sub-program</p>	30%	65% 

			Historic Completion	Current Completion
		<p>1. Etwell Street Activation: 3 x Explore Etwell events</p> <p>2. Delivery of Pop-up Performance Program - 22 x pop-ups</p> <p>3. Planning for Lunar New Year event and activations.</p> <p>Friendly Approvals Sub-program</p> <p>1. One reform under SBDC Friendly Approvals Program</p> <p>Invest Vic Park Sub-program</p> <p>1. Planning for advocacy campaign for 2023-24.</p> <p>2. Update of Invest Vic Park site for the new Town's Admin website.</p>		
→	Deliver review of the Economic Development Strategy : 100%	Place Planning	60%	60%
		<p>NEW</p> <p>Q3:</p> <ul style="list-style-type: none"> Consultant preparing questions and survey to inform review and base measure for business satisfaction with the Town's delivery of economic community goals and strategy. A request for funds under the 2023-24 budget to contract a consultant to assist with the review of current Economic Development Strategy in 2023-24 was not endorsed by Council. A comprehensive review and development of a new EDS will not be able to be completed in the 2023-24 FY by internal officers. The original scope of the EDS review has been amended to a minor review and update by internal officers with no additional budget under the 24-25 FY. The minor review will be pushed to 2024-25 so officers can consider the results of the Business Perception Survey as part of the review which will be sent out in Q4 of 2023-24. <p>Q2:</p> <p>Economic Development Strategy Review: business perception survey to inform review and provide base measure of overall business satisfaction with the Town's delivery of economic community priorities and goals.</p>		
→	Deliver review of policies for Environmental Health in line with the Policy Review Schedule : 100%	Development Services	50%	60%
		<p>Q3:</p> <p>Policy is still in review process.</p> <p>Q2:</p> <p>Policies being reviewed</p>		
	EC2 - Connecting businesses and people to our local activity centres through place planning and activation : 100%	Town of Victoria Park	26%	37%
→	EC2 - Connecting businesses and people to our local activity centres through place planning and activation 2023-2024 : 100% : 100%	Town of Victoria Park	30%	86%
→	Deliver review of policies for Place Planning in line with the Policy Review Schedule : 100%	Place Planning	29%	86%
		<p>NEW</p> <p>Q3:</p> <p>Place Planning have reviewed the following policies in line with the Policy Review Schedule:</p> <ul style="list-style-type: none"> Policy 205 Vehicle Crossovers Policy 207 Paths – Locations within Road Reserves <p>Place Planning are also assisting with the upcoming review of:</p> <ul style="list-style-type: none"> Policy 111 Commemorative Recognition <p>Q2:</p> <p>Parklet and Alfresclet Policy reviewed</p>		
→	Deliver the Events Strategy and annual events program : 100%	Community	30%	85%
		<p>NEW</p> <p>Q3:</p> <p>As listed in approved Event Program the Events Team planned and delivered:</p> <ul style="list-style-type: none"> 2 x Twilight Soiree (February and March) International Women's Day Harmony Week Kidido and Doggy Day Out Three citizenship ceremonies <p>Q2:</p> <p>The annual Events Plan for the first six months of the year has been planned and delivered. The plan included the following events: Remembrance Day; Summer Street Party; and the Christmas Wonderland.</p> <p>Six Citizenship Ceremonies were also planned and delivered.</p>		

COMMUNITY PILLAR 3: ENVIRONMENT

Goal	Responsible Area	Update	Historic Completion	Current Completion
EN1 – Protecting and enhancing the natural environment : 100%	Town of Victoria Park		32%	36%
→ EN1 – Protecting and enhancing the natural environment 2023-2024 : 100% : 100%	Town of Victoria Park		59%	79%
→ Deliver the Urban Forest Program : 100%	Place Planning	<p>NEW</p> <p>Q3: Capital projects have been planned or are in the process of planning scheduled for delivery and completion from May to July. This includes the delivery of the following sub-programs, Leafy Street, Urban Ecosystem, Green Basins and Urban Centre Greening.</p> <p>Operating projects/ tasks are in planning. The program will be focusing on the three key community events (Urban Forest at Home, and the two community planting events) for delivery this financial year. Due to staffing constraints (recruitment for the UF events and education role) we are seeking alternate resourcing to deliver the UF at home program. The two community events are scheduled to be delivered in July (next fin year).</p> <p>Q2: Vic Park Leafy Streets - Planning is underway and on track for the 2024 planting season. Currently developing the communications for delivery and public engagement interface. UF Grants - Currently open. Advertising and promotion has been activated. Urban Ecosystem - planning and site preparation is underway for the 2024 planting season. Vic Park Green Basins - planning and site preparation is underway for delivery in the 2024 planting season. Bus Stop Thankyou - planning and site preparation is underway for delivery in the 2024 planting season. Urban Centre Greening - Contractor has been engaged ready for delivery. Urban Forest at Home - Plants are ordered for delivery</p>	88%	74%
→ Implement the Waterwise Plan : 100%	Strategic Waste, Environmental & Asset Management	<p>NEW</p> <p>Q3: Waterwise Council reporting undertaken, Gold Waterwise Council endorsement. Wicking Beds in Small Spaces workshop held in January, Home Water Efficiency held March 2024. Water audit for Leisurelife March 2024.</p> <p>Q2:</p> <ul style="list-style-type: none"> Waterwise Council reporting submitted. Wicking Beds in Small Spaces and Home Water Efficiency workshop organised for Q3. Water audit for Leisurelife coordinated (January 2024). 	30%	68%
→ Implement impact reporting on climate change : 100%	Strategic Waste, Environmental & Asset Management	<p>NEW</p> <p>Q3: Impact reporting and Climate Emergency Plan review complete. Reports in development, anticipated delivered to Town in April.</p> <p>Q2: All relevant data has been sourced by the Town. Data analysis and carbon calculations is being undertaken by the consultant. The process has taken longer than anticipated due to the volume of information that has been required, competing priorities such as the completion of the Environment Plan.</p> <p>The consultant is in the process of finalising Carbon Emissions calculations. Review of the Climate Emergency Plan has commenced.</p> <p>The final climate impact is anticipated to be available February 2024.</p>	45%	75%

Goal	Responsible Area	Update	Historic Completion	Current Completion
→ Deliver the Climate Emergency Plan : 100%	Strategic Waste, Environmental & Asset Management	<p>NEW</p> <p>Q3:</p> <p>Impact reporting and Climate Emergency Plan review complete. Reports in development, anticipated delivered to Town in April.</p> <p>Water Efficiency workshop held in March.</p> <p>Water and energy audit undertaken for Leisurelife in March 2024.</p> <p>Expression of Interest/Memorandum of Understanding (MoU) completed to explore further options for the Power Purchase Agreement. With the current Power Purchase Agreement half way through, the MoU is for WALGA to initiate exploration into the market - on behalf of all participating local governments - for future options beyond 2025. It does not beholden the Town to any future options out forth.</p> <p>Initiating education and behaviour change program for the Town's staff focused on energy savings and efficiency with workshop to be held March.</p> <p>Q2:</p> <p>ARENA grant funding has been secured for a dual charger at Aqualife, anticipated to be installed March 2024. Another charger being investigated for charger at Library; The Town is implementing an education program re: FOGO to improve waste segregation by residents to avoid recyclables and organics entering landfill. Home composting workshops held.</p>	50%	69%
→ Deliver the Environment Plan : 100%	Strategic Waste, Environmental & Asset Management	<p>NEW</p> <p>Q3:</p> <p>Educational text for rainwater and tanks and greywater reuse written. This is linked to Department of Health guidance.</p> <p>Integration of environmental considerations into the statutory development approvals process is being actioned through the Planning Program and the preparation of an ESD Local Planning Policy.</p> <p>Waterwise Council reporting undertaken, Gold Waterwise Council endorsement.</p> <p>Switch Your Thinking workshops held: Wicking Beds in Small Spaces - January; Home Energy Efficiency - March; Home Water Efficiency - March.</p> <p>Water and energy audit for Leisurelife March.</p> <p>Composting/Worm farm workshop held February</p> <p>Q2:</p> <p>Environment Plan adopted November 2023; Restoration Plan for Hillview Bushland and for the Kent St Sand Pit developed; The Town is implementing an education program re: FOGO to improve waste segregation by residents to avoid recyclables and organics entering landfill. Home composting workshops held; 6 x outdoor collection points, plus 3 x container collection points (1 at Aqualife and 2 at Leisurelife) have been installed.</p>	50%	69%
EN2 - Facilitating the reduction of waste : 100%	Town of Victoria Park		20%	31%
→ EN2 - Facilitating the reduction of waste 2023-2024 : 100% : 100%	Town of Victoria Park		57%	57%
→ Implement waste education programs : 100%	Project Management Office	<p>NEW</p> <p>Q3:</p> <p>The home composting workshops are ongoing. The series has been increased to three workshops available to residents.</p> <p>There was a composting workshop on the 24th February and a meal planning workshop the 22nd March.</p> <p>Plans for next quarter will be growing with compost workshop 6th April, staff lunch and learn with bokashi – 18th April, composting workshop 27th April, growing with compost 1st June, composting workshop 23 June.</p> <p>Q2:</p> <p>We have completed delivery of the Opt in bins and are now in process of conducting an audit to see how many more bins we need to order for the FOGO rollout in 2024.</p>	78%	78%

Goal	Responsible Area	Update	Historic Completion	Current Completion
→ Deliver review of policies for Waste Services in line with the Policy Review Schedule : 100%	Infrastructure Operations	NEW Q3: Graffiti policy reviewed. No changes required. Q2: Initial review completed, further discussions with Manager Assets and Environment required regarding the 3-bin system.	25%	25%
→ Deliver the Strategic Waste Management Plan including targeted waste reduction programs : 100%	Strategic Waste, Environmental & Asset Management	NEW Q3: Community engagement workshop held on Saturday 28 Oct to seek input from the community prior to finalising the draft SMP. The draft SWMP was presented to EMs on 25 March 2024 after being postponed due to lack of workshop time slot. A council report has been prepared for the May OCM seeking Council endorsement of advertising the draft SWMP for public comments. Q2: Further discussions with Manager Assets and Environment as they are reviewing program targets for long term waste reduction.	69%	69%
EN3 - Increasing and improving public open spaces : 100%	Town of Victoria Park		24%	31%
→ EN3 - Increasing and improving public open spaces 2023-2024 : 100% : 100%	Town of Victoria Park		25%	56%
→ Deliver review of policies for Parks and Reserves in line with the Policy Review Schedule : 100%	Infrastructure Operations	NEW Q3: Street tree policy 255 has been reviewed by staff. Due to go to council. Q2: Tree policy being reviewed currently.	30%	36%
→ Deliver the parks asset renewal program : 100%	Infrastructure Operations	NEW Q3: Awaiting budget review confirmation. Ed Millen delayed other items on track. Q2: Alex Bell swing replaced. Rayment launch pad replaced. Harold Rossiter lighting on track for March completion. Parnham cabinet replaced.	30%	75%
EN4 - Providing facilities that are well-built and well-maintained : 100%	Town of Victoria Park		23%	36%
→ EN4 - Providing facilities that are well-built and well-maintained 2023-2024 : 100% : 100%	Town of Victoria Park		31%	90%
→ Deliver review of policies for Property Development in line with the Policy Review Schedule : 100%	Property Development and Leasing	NEW Q3: Policy 310 - Leasing and Licensing has been the subject of a substantial review and amendment, which was approved by Council on 20 February 2024. Policy 221 - Strategic Management of Land and Building Assets has been the subject of a review. A revised amended policy has been prepared for the Policy Committee. Q2: Substantial revision to Policy 310 - Leasing (renamed to Policy 310 Leasing and Licensing) drafted and presented to elected members at Policy Workshop 27/11/2023. Further minor revisions requested and provided. Final draft revised Policy 310 - Leasing and Licensing circulated by Governance to elected members 8/01/2024 with propose to bring this to the February Agenda Briefing Forum and Council	25%	75%
→ Develop a strategic approach for leisure buildings asset renewal from the Plant Specialist Requirements filtration Study : 100%	Strategic Waste, Environmental & Asset Management	NEW Q3: Investigation into the pool plant is completed, and options to address the non-compliances are received. As part of the inspection, it is recommended to conduct a pool structure assessment on the 50m, which will be carried out in 2024'25. Q2: Presented project plan at C-Suite Meeting and received support for the scope of works and timeframe. Meeting with Leisurelife staff has been held Currently waiting for the consultant's plant/equipment assessment report to be finalised. Q3 further meeting with Leisurelife staff to discuss any issues associated with the consultant report	85%	85%
EN5 - Enhancing and enabling liveability through planning, urban design and development : 100%	Town of Victoria Park		23%	36%

Goal	Responsible Area	Update	Historic Completion	Current Completion
EN5 - Enhancing and enabling liveability through planning, urban design and development 2023-2024 : 100% : 100%	Town of Victoria Park		17%	78%
Deliver review of policies for Urban Planning in line with the Policy Review Schedule and in alignment with Climate Emergency Plan : 100%	Development Services	<p>NEW</p> <p>Q3:</p> <p>In progress - 3 reports to considered at February OCM</p> <p>Q2:</p> <p>In September 2023, the Manager Development Services prepared an internal discussion paper to consider potential opportunities to review the Town's local planning policies in line with the Town's Climate Emergency Plan.</p> <p>In December 2023, the Town's officers met with officers from the Department of Planning, Lands and Heritage (DPLH) to discuss potential provisions for a draft new sustainable development policy. The Town's officers are now further investigating options based on feedback provided by the DPLH.</p>	75%	75%
Deliver review of policies for Street Operations in line with the Policy Review Schedule : 100%	Operations	<p>NEW</p> <p>Q3:</p> <p>Policy 205 (Vehicle Crossovers) and 207 (path locations) have been reviewed and will be presented to the Policy Workshop for feedback before OCM.</p> <p>Q2:</p> <p>The review is currently in progress.</p>	81%	81%
Deliver the Social Infrastructure Program : 100%	Place Planning	<p>NEW</p> <p>Q3:</p> <ul style="list-style-type: none"> Action 11 (Club Storage Needs) / Action 30 (Facility Management Plans for Clubroom Upgrades) - ongoing analysis of facility condition audits, club needs survey responses and analysis of clubroom capacity/standards from consultant. Aiming for collation of work over the next 6 months to identify renewal / upgrade priorities and potential external funding streams Action 18, 48, 49 (Burswood Facilities)- awaiting request for funds in Mid-Year Budget Review to progress. Action 39, 57 (Hockey Synthetic Pitch) - ongoing engagement with Hockey WA / Dept Local Govt Sports and Culture and Vic Park Xavier Hockey Club regarding business case option 3 (Perth Hockey Stadium), design briefing being held mid-March. Action 40 (Macmillan Precinct Masterplanning and new district civic hub) - ongoing engagement and analysis re proposed Funding and Staging plan. Action 41 (Developer contributions to community infrastructure) - ongoing investigation of opportunities as part of Albany Highway Precinct Structure Plan and Oats Street Precinct Structure Plan projects. Action 44 (Lathlain Football Club (Zone 1) and Community Centre) - SUMMARY UPDATE BASED ON PIERRE'S UPDATE. Expressions of Interest (EOI) advertised to make former Croquet Club available for NGOs/community groups to occupy the building in-situ at 31 Rushton Street, Burswood. <p>Q2:</p> <ul style="list-style-type: none"> Actions 2, 3 and 16 (Internal Social Infrastructure Program Action Group) - regular meetings held to coordinate and align work across business units in accordance with Social Infrastructure Strategy priorities, including a 2024-25 work and budget planning session. Action 11 (Club Storage Needs) - analysis of responses received from Clubs re clubroom needs, including storage needs. Action 18, 48, 49 (Burswood Facilities)- continuing engagement with Perth Racing and Golden Group to understand development timeframes, population mix, community needs assessment process and opportunities for community uses in future grandstand redevelopment. Draft Burswood Community Needs Assessment project plan prepared, with implementation awaiting request for budget in Mid-Year Budget Review. Action 30 (Facility Management Plans for Clubroom Upgrades)- analysis of responses received from Clubs re clubroom needs and desired upgrades. Awaiting results of facility condition auditing (Deloitte) to identify renewal / upgrade priorities and potential external funding streams. Action 38 (Pop-up Activation Space) - Summer Pop-Up Activations delivered across the Town. Action 39, 57 (Hockey Synthetic Pitch) - Hockey Business Case development continuing. Regular meetings held between Hockey WA, Town of Victoria Park and Vic Park Xavier Hockey Club to further explore business case option 3 (Perth Hockey Stadium) as per support from Elected Members at August Concept Forum and in light of emerging designs from State government. Hockey Working Group (community representatives) met in October to request business case engagement be put on-hold until option 3 further explored. Action 40 (Macmillan Precinct Masterplanning and new district civic hub) - continuing scoping of funding and staging plan, including internal approval of consultant procurement approach. Action 41 (Developer contributions to community infrastructure) - ongoing investigation of opportunities as part of Albany Highway Precinct Structure Plan and Oats Street Precinct Structure Plan projects. Action 44 (Lathlain Football Club (Zone 1) and Community Centre) - December Council meeting support for Development Application forwarded to WA Planning Commission for final determination. Continuing preparation of funding strategy. Action 48 (Burswood Park Masterplan) - continuing representation and assistance to Burswood Parks Board and Burswood stakeholders to deliver the updated Burswood Park Masterplan (2023). Action 65 (METRONET facilities) - December Council meeting decision to put potential relocation of former Croquet Club on hold for next 3 years, and instead call for Expressions of Interest for NGOs/community groups to occupy the building in-situ at 31 Rushton Street, Burswood. 	30%	75%
Deliver the drainage program of identified high risk areas of known flooding	Strategic Waste, Environmental & Asset Management	<p>NEW</p> <p>Q3:</p> <p>President stage 2 outstanding</p> <p>Q2:</p> <p>7 out 12 drainage projects have been completed. All 23/24 Projects on target to be completed by end of June 2024.</p>	80%	80%




Goal	Responsible Area	Update	Historic Completion	Current Completion
EN6 - Improving how people get around the Town : 100%	Town of Victoria Park		23%	37%
EN6 - Improving how people get around the Town 2023-2024 : 100% : 100%	Town of Victoria Park		16%	83%
→ Deliver review of policies for Street Improvement in line with the Policy Review Schedule : 100%	Strategic Waste, Environmental & Asset Management	<p>NEW</p> <p>Q3: No further progress to report</p> <p>Q2: Draft amendments and changes to Policy 204 and 210 complete. Awaiting further advice on Governance whether changes have been accepted by the Policy Committee.</p>	20%	85%
→ Implement the strategic capital works program for right of ways : 100%	Strategic Waste, Environmental & Asset Management	<p>NEW</p> <p>Q3: ROW 33 complete. Currently discussing with contractor regarding resuming works on ROW 46.</p> <p>Q2: As part of the Town's Capital ROW works for the 2023/24 FY, 2 carry/forward projects have been progressed towards construction. Ceres Lane (ROW 33) – Construction completed in early December 2023 (100%). ROW 46 – 20% complete. Legal issue still pending with Downer for a commitment to restart works in ROW 46 and complete contracted works.</p>	60%	60%
→ Deliver the roads asset renewal program : 100%	Operations	<p>NEW</p> <p>Q3: Renewal works resumed</p> <p>Q2: Additional road renewal project approved by Council. Meeting contractor in Q3 to further discuss project delivery works.</p>	70%	70%

COMMUNITY PILLAR 4: CIVIC LEADERSHIP

Goal	Responsible Area	Update	Historic Completion	Current Completion
CL2 - Communication and engagement with community : 100%	Town of Victoria Park		25%	32%
CL2 - Communication and engagement with community 2023-2024 : 100% : 100%	Town of Victoria Park		34%	67%
<ul style="list-style-type: none"> Deliver review of policies for Communications and Engagement in line with the Policy Review Schedule : 100% 	Stakeholder Relations	<p>NEW</p> <p>Q3: Workshop held with Councillors 28 February 2024 and Staff 29 February 2024 to review policies and consider inclusions/changes.</p> <p>Q2: workshops booked, baseline review complete, project team engaged, consultant engaged,</p>	48%	62%
<ul style="list-style-type: none"> Deliver a Corporate Communications Plan which includes risk tolerance : 100% 	Stakeholder Relations	<p>NEW</p> <p>Q3: Initial risk tolerance discussions held with elected members, the Community Engagement Strategy will include a communication strategy</p> <p>NEW</p> <p>Communications risk tolerance review completed with Council 28 February 2024. Will use the content to consider an approach to messaging and a new risk level.</p>	29%	68%
<ul style="list-style-type: none"> Deliver the Digital Marketing Strategy including schedule website upgrades : 100% 	Stakeholder Relations	<p>NEW</p> <p>Q3: We have completed 20 of the 46 items listed in the digital strategy. The next phase of the website delivery is the launch of Invest Vic Park in June 2024 and the update to Your Thoughts next year.</p> <p>NEW</p> <p>Q2: Viki 2.0 is now complete and being tested by the Viki Brain Trust which is 16 staff who are interested in developing the site.</p> <p>Improvements in payment gateways we are having issues with the connection of our website to authority to finance. We have the improved payment gateway ready. We have seeked support from IT and Finance.</p> <p>Community engagement site (Your Thoughts) is up for subscription renewal we are reviewing this as part of the engagement project. (</p> <p>Invest Vic Park website in development.</p>	60%	68%
<ul style="list-style-type: none"> Deliver a Recruitment Strategy and Employee Value Proposition to market the Town to potential employees 	People and Culture	<p>NEW</p> <p>Q3: EVP completed - being embedded into recruitment strategy and adverts</p> <p>Q2: Recruitment Strategy and Employee Value Proposition is still in progress.</p>	71%	71%
CL2 - Communication and engagement with community 2022-2023 : 100%	Town of Victoria Park		89%	92%
<ul style="list-style-type: none"> Review current methods and investigate best practice options for community engagement and online engagement tools : 100% 	Stakeholder Relations	<p>NEW</p> <p>Q3: Included in community engagement project.</p> <p>Q2: This project is included in the engagement project.</p>	58%	75%
<ul style="list-style-type: none"> Review Policy 103 - Communication and Engagement to understand elected member expectations for community engagement volume and effort : 100% 	Stakeholder Relations	<p>NEW</p> <p>Q3: In project state. Workshops held 28/29 February.</p> <p>Using the Budget consultation as the pilot/review for this work.</p>	84%	84%

Goal	Responsible Area	Update	Historic Completion	Current Completion
→ Deliver the Soft Phone Project : 100%	Stakeholder Relations	<p>NEW Q3:</p> <p>Currently behind due to various quote options being obtained.</p> <p>Option 1 - Is to go direct to a phone company (Telstra, Optus) and then have a separate contract for the contact centre. This option doesn't require a tender process as it is under threshold as it is divided between two providers. The risk is that we don't have the expertise in IT to support a helpdesk relating to phones (which has historically been managed via Customer Service).</p> <p>Option 2 - is to engage an IT provider to act as a middle man between the Town, the contact centre and the phone company. This is a higher cost and is required to go to tender.</p> <p>IT and Purchasing have a preference to go to Tender.</p> <p>NEW Project established. Meetings held with contractors, contractors secured.</p>	32%	57%
CL3 - Accountability and good governance : 100%	Town of Victoria Park		0%	0%
→ CL3 - Accountability and good governance 2023-2024 : 100% : 100%	Town of Victoria Park		16%	86%
→ Deliver integration of Work Health and Safety legislative changes into organisational practices : 100%	People and Culture	<p>NEW Q3:</p> <p>Procedures that are currently in the review stage:</p> <ul style="list-style-type: none"> • Depot PPE procedure - this was also discussed with the employees at the Depot on 26 March 2024 • Loss of Licence to Operate Machinery - information session to hold next quarter. It will also be included in the induction • Drugs and Alcohol in the Workplace - C-Suite approval required. Information session to hold next quarter • Hazard, Incident, and Investigation Procedure - SMT approval required. Has been added to the agenda <p>Q2:</p> <p>A few procedures and management practices were updated last year. Procedures that will go through the approval process between now and the end of February are;</p> <p>Hazard, incident and injury report procedure - in relation to the legislation, this procedure has been updated to reflect what a dangerous incident is and the requirement for these incidents to be reported to WorkSafe WA</p> <p>Drugs and Alcohol in the workplace Management Practice</p> <p>Drugs and Alcohol in the workplace procedure</p> <p>Fitness for Work Management Practice (new procedure)</p>	30%	60%
→ Deliver creation and implementation of the information technology asset renewal program : 100%	Technology and Digital Strategy	<p>NEW Q3:</p> <p>Work is progressing.</p> <p>Q2:</p> <p>Work is progressing on this.</p>	70%	70%
→ Deliver a major review of the Asset Management Plan : 100%	Strategic Waste, Environmental & Asset Management	<p>NEW Q3:</p> <p>Detailed condition audit for another asset category (Buildings) has been completed and the Building AMP and LTFP is being updated accordingly.</p> <p>The other critical asset category, roads, has been audited in late 2023 and the AMP for roads updated.</p> <p>The AMPs for other less critical assets are being reviewed.</p> <p>Q2:</p> <p>This is in progress.</p> <p>This review includes detailed inspection of all of the Town's buildings.</p> <p>Q3 review of the asset condition reports prepared by consultants</p>	70%	70%
→ Deliver the Advocacy Strategy and annual advocacy priority program : 100%	Stakeholder Relations	<p>NEW Q3:</p> <p>progress report delivered to C-Suite noting all the actions against the advocacy strategy and approach.</p> <p>NEW</p> <p>Lathlain Oval Briefing documents created.</p> <p>Lathlain letters developed and waiting on approval and approach from GRA.</p> <p>Governance of 23-24 program established.</p>	43%	70%

Goal	Responsible Area	Update	Historic Completion	Current Completion
CL1 - Effectively managing resources and performance : 100%	Town of Victoria Park		22%	35%
CL1 - Effectively managing resources and performance 2023-2024 : 100% : 100%	Town of Victoria Park		13%	77%
→ Implement the Cultural Optimisation Strategy : 100%	People and Culture	<p>NEW</p> <p>Q3: Currently out for RFQ and strategy to be developed.</p> <p>Q2: The cultural optimisation program is still under review aiming to have a strategy developed for 23/25</p>	13%	70%
→ Deliver the Workforce Plan through annual review	People and Culture	<p>NEW</p> <p>Q3: P&C are continuing to roll out workplace initiatives based on the key focus areas of the Workforce Plan.</p> <p>Q2: P&C are currently developing a program for workplace initiatives based on the key focus areas of the Workforce Plan.</p>	13%	69%
→ Deliver review of Community Engagement tools to align with the Town's policy : 100%	Stakeholder Relations	<p>NEW</p> <p>Q3: The policy is being reviewed as part of the Community Engagement project. Current state is at community focus groups. These will be complete after the school holidays.</p> <p>NEW Included in Community Engagement project scope.</p>	44%	71%
→ Develop a Mayor Communications Plan following each Election : 100%	Stakeholder Relations	<p>NEW</p> <p>Q3: Elected Member session complete Mayor meeting scheduled 8 March</p> <p>Q2: Behind due to delay in delivering the Council group session which needs to go first. Once this is completed (28 Feb) then a session with the Mayor will be booked in to create her communication priorities and visual approach.</p>	35%	68%
→ Deliver a minor review of the Strategic Community Plan : 100%	Governance and Strategy	<p>NEW</p> <p>Q3: A presentation was delivered to the IPRF group in March. The group has provided their comments. This has been communicated to the focus groups. The final report will be submitted to C-Suite for approval. A portal post will be put up inviting comments from EM's.</p> <p>Q2: An email has been sent out for nominations to join the focus groups to undertake the minor review. Review meetings will commence in February and the final draft SCP will go to Council in June for endorsement.</p>	77%	77%
→ Deliver a minor review of the Corporate Business Plan : 100%	Governance and Strategy	<p>NEW</p> <p>Q3: The Minor review of the CBP will commence in beginning of Q4 to align with the SCP minor review process.</p> <p>Q2: The Minor review of the CBP will commence in beginning of Q4 to align with the SCP minor review process.</p>	77%	77%
→ Deliver review of policies for People and Culture in line with the Policy Review Schedule : 100%	People and Culture	<p>NEW</p> <p>Q3: Management Practices being reviewed in line with timeframes. This quarter - Timesheet Management, licensing requirements, drug and alcohol</p> <p>Q2: LWOP and additional duties management practices are currently under review. Drug & Alcohol has been reviewed and a procedure created, currently with the safety committee for review.</p>	35%	70%
→ Deliver review of policies for Asset Planning in line with the Policy Review Schedule : 100%	Strategic Waste, Environmental & Asset Management	<p>NEW</p> <p>Q3: Revised policy 222 will be presented to Elected Members on 22 April.</p> <p>Q2: Policy has been completed and available for adoption at target date.</p>	90%	90%

Goal	Responsible Area	Update	Historic Completion	Current Completion
→ Deliver review of the ICT Strategy : 100%	Technology and Digital Strategy	<p>NEW</p> <p>Q3: Work is progressing. IT Strategy currently under development</p>	50%	75% 
→ Deliver assessment of the introduction of a 'Community Portal' for existing systems to facilitate online e-business transactions : 100%	Technology and Digital Strategy	<p>NEW</p> <p>Q3: Potentially suitable providers have been identified.</p> <p>Q2: This project is not scheduled to commence until Feb/Mar 2024</p>	10%	50% 
→ Deliver the annual budget with alignment to the Long Term Financial Plan : 100%	Financial Services	<p>NEW</p> <p>Q3: Budget workshops and collation on track.</p> <p>Q2: The formulation of the budget is on track.</p>	80%	80% 
→ Deliver a programmed approach to advocacy and grant funding applications : 100%	Project Management Office	<p>NEW</p> <p>Q3: Advocacy group meeting occurred on 18 March 2024. Grants Leadership group meeting occurred on 9 February 2024 and included collaboration on defining the group's scope moving forward.</p> <p>Q2: A number of workshops have occurred that bring together different staff from a variety of service areas that are involved in the application, administration and delivery of grants. This has mapped out proposed changes to Town processes to develop a programmed approach to grants.</p>	65%	65% 